



TRAINING FOR MIGRATION-RELATED VOLUNTEERS AND WORKERS

The Friedensau Institute for Evaluation is offering two or three days of training courses to persons employed or volunteering in forced migration-related support groups.

This practical training targets civil society groups and individuals currently working with displaced persons or refugees and those who want to volunteer in the field of forced migration.

Themes to cover: Forced Migration, Emergency Management and Intercultural Competency

SHORT OUTLINE:

→ **Forced displacement in Emergencies**

- What is it?
- Why is this important?
- Why and how are we helping?
- Facts & figures

→ **Forced migration and Culture Sensitivity**

- Migration and Displacements – reasons, backgrounds, challenges
- Intercultural communication and conflict resolution skills
- Forced migration and the role of culture and cultural diversity

→ **Reflection on Coordination**

- Examples of best practice
 - Coordination
 - Language and communication
 - Monitoring and documentation
- Sharing knowledge and experience

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